GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:4226
ANSWERED ON:11.08.2017
Non-Functional ATMs
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Will the Minister of FINANCE be pleased to state:

(a) whether the ATMs of many Public Sector Banks (PSBs) including Private Sector Banks are not functioning properly in the country; and
(b) if so, the details thereof and the action taken by the banks to sort out these issues and to make their ATMs function properly?

Answer

The Minister of State in the Ministry of Finance

(a) & (b) Banks have apprised that some ATMs become non-functional from time to time due to issue related to hardware, network, power, etc. Banks take corrective measures, in this regard as and when required.